



Claiming vouchers on Massage.co.za

How are the free massages claimed on massage.co.za?

Free massages can only be redeemed if the member is logged onto Massage.co.za

1. Use the browsing mechanisms to select which therapist you want to receive a free massage from. Jot down his/her contact details so that you can contact them once you have confirmed that they are available for a free massage.

2. Note under which city the therapist is listed.

3. On the home page* the following sentence will appear in the middle of the page:

“You have 1 unclaimed free voucher. [Click here](#) to claim your free voucher.”

(* Home page = the 1st page that the massage addict member is lead to once logged in.)

4. To claim you voucher select [Click here](#) to go through to the next screen. You will find a list of available free massage vouchers.

The screenshot shows the massage.co.za website interface. At the top, there is a navigation bar with links for 'Your Account' and 'Logout'. Below the navigation bar, the main content area has a header 'massage.co.za The magic of touch'. On the left, there is a sidebar with links for 'Therapist', 'Classification', 'Gender', 'City', 'Suburb', 'Search', 'Clear', and 'Advanced Search'. The main content area is titled 'Vouchers' and contains two links: 'To purchase a gift voucher, click here...' and 'To purchase a gift subscription, click here...'. Below these links is a table showing a list of vouchers. The table has columns for 'Valid From', 'Therapist', 'Salon', 'Service Date', 'Voucher Code', 'Type', and 'Actions'. The data in the table is as follows:

Valid From	Therapist	Salon	Service Date	Voucher Code	Type	Actions
2009-04-16	Imogen van der Linde			MSV299899510	Subscription	Print Voucher
2009-04-20				MGV730144847	Gift	more
2009-09-22	Cecelia Engelbrecht			MSV121001478	Subscription	Print Voucher
2009-10-24				MFV723256801	Free	Claim Voucher

5. Select the voucher which you would like to redeem and click on [Claim Voucher](#).

The screenshot shows the 'Claim Free Voucher' form. At the top, there is a navigation bar with links for 'Your Account' and 'Logout'. Below the navigation bar, the main content area has a header 'massage.co.za The magic of touch'. On the left, there is a sidebar with links for 'Therapist', 'Classification', 'Gender', 'City', 'Suburb', 'Search', 'Clear', and 'Advanced Search'. The main content area is titled 'Claim Free Voucher' and contains a note '* required field'. Below this is a 'Voucher Details' section with a table. The table has columns for 'Code', 'Customer', 'Valid From Date', and 'Expiration Date'. The data in the table is as follows:

Code	Customer	Valid From Date	Expiration Date
MFV723256801	Abe Strauss	2009-10-24	2010-03-31

Below the table is a link 'Click here to select a therapist'. At the bottom of the form are two buttons: 'Cancel' and 'Claim Voucher'.

6. A screen appears that requires you to enter the Town/City that you/the therapist that you would like to visit is situated:

Select a Therapist

close or Esc Key

* Province: Gauteng
* City / Town: Centurion

Find Therapists

7. Once you have clicked on “Find Therapist” a list of therapists that have available free massages appear:

Select a Therapist

close or Esc Key

* Province: Gauteng
* City / Town: Johannesburg

Find Therapists

Available Therapists

Therapist	Suburb	Rating	Action
Cecelia Engelbrecht	Bedfordview	★★★★★	Select
Chinese Massage	Lonehill	★★★★★	Select
George-Gabriel Berkovits	Fourways		Select
Gunther Dippener	Houghton		Select
Liezl Hendrikz	Sandton and surrounds	★★★★★	Select
Mike Cohen	Glenhazel	★★★★★	Select
Shakti Gardens	Roosevelt Park	★★★★★	Select

8. If the therapist you have set your heart on is not available on the voucher therapist list, it could be due to one of two reasons:

- The voucher allocated to him/her for that particular month has already been redeemed, or
- The Therapist has recently registered on massage.co.za and is not yet due a free massage. (Massages only accrue on the first of every month.)

In both instances, wait a month to be able to claim the free massage voucher, or alternatively, select another available therapist from the list. To avoid missing out select your preferred therapist, select your massage early in the month.

- Once selected, you will see the voucher number, expiry date, and your chosen therapists name on a confirmation screen. We recommend that you phone the therapist at this junction to confirm that the therapist is available for your free massage at a time that is convenient to you, and book the appointment. Please note that once you have selected the “Claim voucher” button at this point, you cannot go back and change the therapist that you would like to use. It is also only fair to the therapist that you indicate that you will be using a massage.co.za free voucher.

You are logged in as Abe Strauss (Massage Addict Subscriber) | Your Account | Logout

Voucher Details	
Code	MFV723258001
Customer	Abe Strauss
Valid From Date	2009-10-24
Expiration Date	2010-03-31
Therapist	Lizele Hendrikz

[Click here to select a therapist](#)

[Cancel](#) [Claim Voucher](#)

- Below is an example of your voucher which includes your name as the recipient and the massage therapist who will carry out your treatment.



- The massage therapist does one free massage per month to be listed with massage.co.za; your free voucher is her way of keeping that commitment.

12. Please remember that if you do not arrive for your appointment then the therapist would in all probability has declined other appointments (therefore lost an opportunity to earn money) to accommodate you.

If you do not arrive for your agreed appointment you can expect that the therapist assumes that she has fulfilled her obligation in your absence. ☺. You just were not there to enjoy the experience.

13. Please remember to print the voucher and take it along with you for you to be able to redeem your free massage with compliments from massage.co.za.